






WEDNESDAY, OCTOBER 12, 2011

*All Educational and General sessions are 50 minutes in length and worth 1 CE credit

	TECHNICIAN Room: 303	TECHNICIAN Room: 301	TECHNICIAN Room: 302	MANAGEMENT Room: 322	PRACTICE TEAM Room: 304	PRACTICE TEAM Room: 321	WORKSHOPS Room: 305
8:00am	 <p style="text-align: center;">General Session Breakfast <i>in Hall A</i></p> 						
9:00am	The Veterinary Behavior Team: The Role of the Technician <i>Beth L. Strickler, MS, DVM</i>	Hypothermia During the Intra-operative and Post-operative Periods <i>Tasha McNerney, CVT</i>	The Lowdown on Parasites of Reptiles and Amphibians <i>Todd C. Huspeni, BA, MA, PhD</i>	Building a High Performance Team Culture <i>Charlotte A. LaCroix, DVM, JD & Lisa B. Bell</i>	Client Education that Works – Teaching Your Clients is Smarter, not Harder <i>Nan Boss, DVM</i>	Companion Animal Zoonoses - What Can Dogs and Cats Give us Besides Unconditional Love? <i>Joann Colville, DVM, BA, BS</i>	Dental Charting and Oral Pathology <i>Mary L. Berg, BS, RVT, RLATG, VTS (Dentistry)</i> 9:00 - 11:50am *Pre-registration Required
10:00am	Behavior Hints for the Exam Room <i>Beth L. Strickler, MS, DVM</i>	Brachycephalic Anesthesia <i>Tasha McNerney, CVT</i>	What a Fluke: The Amazing World of Trematodes <i>Todd C. Huspeni, BA, MA, PhD</i>	Mysteries of Compensation <i>Charlotte A. LaCroix, DVM, JD & Lisa B. Bell</i>	Senior Care Begins at Birth – Lifetime Wellness Care Programs <i>Nan Boss, DVM</i>	Exotic Animal Zoonoses - What Risks Do Our Non-traditional Pets Pose? <i>Joann Colville, DVM, BA, BS</i>	
11:00am	Learning Theory 101: What's all that Psychobabble <i>Beth L. Strickler, MS, DVM</i>	EPM: Theories and Technologies <i>Deborah B. Reeder, BA, AS, RVT, VTS-EVN</i>	FLUTD: New Treatments for an Old Disease <i>Kara M. Burns, MS, MEd, LVT</i>	Staff Reductions: How to Legally Reduce Staff <i>Charlotte A. LaCroix, DVM, JD & Lisa B. Bell</i>	How to Deliver Wellness Care Effectively <i>Nan Boss, DVM</i>	Diagnostic Techniques for Blood Parasites in Dogs and Cats <i>Todd C. Huspeni, BA, MA, PhD</i>	
12:00pm	Lunch in the Exhibit Hall 12:00 - 1:30pm Lunch with the Professor: Nolie Parnell, DVM, DACVIM 12:00 - 1:00pm Room: 306 TICKETED EVENT - Pre-Registration required						
1:30pm	Puppy and Kitten Socialization <i>Beth L. Strickler, MS, DVM</i>	Equine Parasitology <i>Deborah B. Reeder, BA, AS, RVT, VTS-EVN</i>	Alternative & Raw Food Diets: What do We Know? <i>Kara M. Burns, MS, MEd, LVT</i>	Establishing Expectations for Performance Improvement or Discipline <i>Charlotte A. LaCroix, DVM, JD & Lisa B. Bell</i>	What is Breed-Specific Health Care? <i>Nan Boss, DVM</i>	Diagnostic Techniques for Gastro-Intestinal Parasites of Dogs and Cats <i>Todd C. Huspeni, BA, MA, PhD</i>	Monitoring with Confidence <i>Kristen Cooley, BA, CVT, VTS (Anesthesia)</i> 1:30 - 4:20pm *Pre-registration Required
2:30pm	Enrichment Techniques for Pets <i>Beth L. Strickler, MS, DVM</i>	Equine Office Procedures: Unique Challenges <i>Deborah B. Reeder, BA, AS, RVT, VTS-EVN</i>	Plush Pets: New Approaches to Managing Your Overweight Pets <i>Kara M. Burns, MS, MEd, LVT</i>	Family Medical Leave Act: How this Complex Law Can Affect a Practice <i>Charlotte A. LaCroix, DVM, JD & Lisa B. Bell</i>	How to Implement a Breed-Specific Wellness Program <i>Nan Boss, DVM</i>	The 15 Most Commonly Asked Questions About Parasites <i>Todd C. Huspeni, BA, MA, PhD</i>	
3:30pm	 <p style="text-align: center;">General Session for all Conference Attendees Canine Lyme Disease: Answers to Commonly Asked Questions <i>Richard E. Goldstein, DVM, DACVIM, DECVIM-CA</i> <i>in Hall A</i></p> 						 
4:30-6:00pm	“Oktoberfest” Reception <i>in the Exhibit Hall</i>						