

THURSDAY, OCTOBER 14, 2010

*All sessions are 50 minutes in length and worth 1 CE credit

	TECHNICIAN Room: 302	TECHNICIAN Room: 301	TECHNICIAN Room: 304	MANAGEMENT Room: 322	MANAGEMENT Room: 321	LABS Room: 320
7:30am	Conference Breakfast in the Exhibit Hall					
9:00am	The Inside Poop on Probiotics <i>Nancy Loes, DVM</i>	What's Your Sleep Number? Multi-Modal Anesthetic Protocols and Monitoring <i>Carrie Jo Anderson, CVT</i>	Avian Hematology <i>Joel Pond, Zoo Veterinary Technician, BS, CVT</i>	HR Fundamentals: What Every Veterinary Practice Absolutely Needs To Know <i>Charlotte A. LaCroix, DVM, JD</i>	Lead the Way: The Who, What, and How of Personal Leadership <i>Kara M. Burns, VTS, MS, MEd, LVT</i>	<p style="text-align: center;">LAB</p> <p>PSI (Parasite Scene Investigation): A Challenge! <i>Todd Huspeni, BA, MA, PhD</i></p> <p style="text-align: center;">9:00 - 11:50am</p> <p style="text-align: center;">*Pre-registration Required</p>
10:00am	What You Need to Know About Supplements <i>Nancy Loes, DVM</i>	The Doberman Everybody Dodges: Planning for the Surgical vWD Patient <i>Carrie Jo Anderson, CVT</i>	Reptile Hematology <i>Joel Pond, Zoo Veterinary Technician, BS, CVT</i>	How to Set Up and Maintain Legal Employee Folders <i>Charlotte A. LaCroix, DVM, JD</i>	Ostrich Syndrome: Conflict Avoidance vs. Conflict Management <i>Kara M. Burns, VTS, MS, MEd, LVT</i>	
11:00am	Osteoarthritis: How You Can Help <i>Nancy Loes, DVM</i>	Anesthesia for Head Cases <i>Carrie Jo Anderson, CVT</i>	Elasmobranch and Fish Hematology <i>Joel Pond, Zoo Veterinary Technician, BS, CVT</i>	Managing Employees: What You Should and Should Not Do <i>Charlotte A. LaCroix, DVM, JD</i>	Let's Talk! Having Courageous Conversations <i>Kara M. Burns, VTS, MS, MEd, LVT</i>	
12:00pm	<p>Lunch in the Exhibit Hall 12:00 - 1:30pm</p> <p>Lunch with the Professor: <i>Anthony P. Carr, DVM, DACVIM</i></p> <p>12:00 - 1:00pm Room: 311</p> <p>TICKETED EVENT - Pre-Registration required</p>					
1:30pm	ECG's: A Stepwise Approach <i>Mary Tefend Campbell, CVT, VTS (ECC)</i>	Veterinary Technician's Role in the Equine Ophthalmic Exam <i>Amy Butzier, MEd, CVT</i>	Giardia: Life Cycle and Identification Tips <i>Joel Pond, Zoo Veterinary Technician, BS, CVT</i>	Rewards & Motivation: It's Not All About The Money <i>Charlotte A. LaCroix, DVM, JD</i>	Let's Talk Money - A Review of Compensation and Benefits <i>Sheila Grosdidier, BS, RVT, MCP, PHR</i>	<p style="text-align: center;">LAB</p> <p>Maintaining Profitability Without Relying On Pharmacy <i>Ronald E. Whitford, DVM</i></p> <p style="text-align: center;">1:30 - 4:20pm</p> <p style="text-align: center;">*Pre-registration Required</p>
2:30pm	Specialty Feeding Tubes <i>Mary Tefend Campbell, CVT, VTS (ECC)</i>	Equine Dental Anatomy <i>Amy Butzier, MEd, CVT</i>	Cytology of Mammalian and Exotic Animals, Part 1 <i>Joel Pond, Zoo Veterinary Technician, BS, CVT</i>	Dealing with Problem Employees: "You're Not Stuck With Them" - HR Diagnostic <i>Charlotte A. LaCroix, DVM, JD</i>	"Doesn't Anyone Want to Work Anymore?" Understanding a Changing Labor Market <i>Sheila Grosdidier, BS, RVT, MCP, PHR</i>	
3:30pm	Pediatric Emergencies <i>Mary Tefend Campbell, CVT, VTS (ECC)</i>	Equine Nutrition <i>Amy Butzier, MEd, CVT</i>	Cytology of Mammalian and Exotic Animals, Part 2 <i>Joel Pond, Zoo Veterinary Technician, BS, CVT</i>	Compliance Audits: Why are They so Critical <i>Charlotte A. LaCroix, DVM, JD</i>	"Stop Sucking the Joy Out of My Day!" <i>Sheila Grosdidier, BS, RVT, MCP, PHR</i>	