




TUESDAY, OCTOBER 12, 2010

*All sessions are 50 minutes in length and worth 1 CE credit

	TECHNICIAN Room: 303	TECHNICIAN Room: 301	TECHNICIAN Room: 302	MANAGEMENT Room: 321	FRONT OFFICE Room: 322	LABS Room: 305
8:00am	 General Session Breakfast <i>in Hall A</i> 					
9:00am	The Kidney Cat <i>Amy Breton, CVT, VTS (ECC)</i>	A New Approach to Veterinary Nursing? The Nursing Process <i>Harold Davis, Jr., RVT, VTS (ECC)</i>	Transfusion Support for the Bleeding Patient <i>Mary Tefend Campbell, CVT, VTS (ECC)</i>	Websites 101: A Primer <i>Kelly Baltzell, MA</i>	Greeting Clients <i>Ronald E. Whitford, DVM</i>	LAB Nutrition Workshop: All Pet Foods are Created Equal??? <i>Kara M. Burns, VTS, MS, MEd, LVT</i> 9:00 - 11:50am *Pre-registration Required
10:00am	The Kidney Dog <i>Amy Breton, CVT, VTS (ECC)</i>	Nursing Management of the Urinary Obstructed Cat <i>Harold Davis, Jr., RVT, VTS (ECC)</i>	Disseminated Intravascular Coagulation and Sepsis: An Overview <i>Mary Tefend Campbell, CVT, VTS (ECC)</i>		Saving Unhappy Clients <i>Ronald E. Whitford, DVM</i>	
11:00am	Motion Sickness in Dogs <i>Amy Breton, CVT, VTS (ECC)</i>	Respiratory Disease & Emergencies <i>Nancy Shaffran, CVT, VTS (ECC)</i>	Triaging the Hit-by-Car <i>Mary Tefend Campbell, CVT, VTS (ECC)</i>	Twitter is not for the Birds: Understanding Social Media Today <i>Kelly Baltzell, MA</i>	Telephone Tips & Mannerisms, Part 1 <i>Ronald E. Whitford, DVM</i>	
12:00pm	Lunch in the Exhibit Hall 12:00 - 1:30pm Lunch with the Professor: <i>Paul Bloom, DVM, DABVP (Canine & Feline), DACVD</i> 12:00 - 1:00pm Room: 311 TICKETED EVENT - Pre-Registration required					
1:30pm	Gastric Dilatation & Volvulus: From Diagnosis To Recovery <i>Amy Breton, CVT, VTS (ECC)</i>	Respiratory Monitoring <i>Nancy Shaffran, CVT, VTS (ECC)</i>	Bring Back the Bounce - Managing Osteoarthritis in Pets <i>Kara M. Burns, VTS, MS, MEd, LVT</i>	Digital World Marketing: The New Frontier <i>Kelly Baltzell, MA</i>	Telephone Tips & Mannerisms, Part 2 <i>Ronald E. Whitford, DVM</i>	LAB Fluid Therapy: Which Fluid Would You Use? <i>Harold Davis, Jr., RVT, VTS (ECC)</i> 1:30 - 4:20pm *Pre-registration Required
2:30pm	Thoracic Radiology Reviews: Seeing the "Hidden Stuff" <i>Amy Breton, CVT, VTS (ECC)</i>	NSAIDs - Not just for Osteoarthritis Anymore <i>Nancy Shaffran, CVT, VTS (ECC)</i>	Puppy Power!: Optimal Nutrition for Life <i>Kara M. Burns, VTS, MS, MEd, LVT</i>	What in the World is SEO? <i>Kelly Baltzell, MA</i>	Calling the Shots - Basic Injection Techniques, Part 1 <i>Wilma Abbott, CVT</i>	
3:30pm	Abdominal Radiology Reviews: Seeing the "Hidden Stuff" <i>Amy Breton, CVT, VTS (ECC)</i>	Neuropathic Pain & Wind-Up Phenomenon <i>Nancy Shaffran, CVT, VTS (ECC)</i>	Chronic Kidney Disease - Getting your Picky Patients to Eat <i>Kara M. Burns, VTS, MS, MEd, LVT</i>	Open Forum: Bring Your Internet Marketing Questions <i>Kelly Baltzell, MA</i>	Calling the Shots - Basic Injection Techniques, Part 2 <i>Wilma Abbott, CVT</i>	
4:30-6:00pm	Wine Tasting & Reception <i>in the Exhibit Hall</i>					