

	TECHNICIAN	TECHNICIAN	TECHNICIAN	MANAGEMENT	MANAGEMENT	FRONT OFFICE	LABS
8:00 AM	GENERAL SESSION BREAKFAST						
9:00 AM	Stabilizing the Trauma Patient, Part 1 Harold Davis, Jr., RVT, VTS (ECC)	Developing an Anesthesia Drug Plan for Small Animal Patients Gregory Hanson, RVT, VTS	Class IV Laser Therapy: Understanding the Technology John C. Godbold, Jr., BS, DVM	Financially Savvy Teams: Withstanding an Economic Storm Rebecca Rose, AAS, CVT	Team Training: How to make it work for you! Heather Prendergast, BS, AS, RVT, CVPM	Dressing it Up - Basic Wound Management, Part 1 Wilma Abbott, CVT	9:00 – 11:50 am **Pre-registration Required Your Website Inside & Out: Interactive Workshop Kelly Baltzell, MA
10:00 AM	Stabilizing the Trauma Patient, Part 2 Harold Davis, Jr., RVT, VTS (ECC)	Anesthetic Drug Support; Ancillary Administration Techniques Gregory Hanson, RVT, VTS	Class IV Laser Therapy: Treatment Guidelines and Techniques John C. Godbold, Jr., BS, DVM	Safety Issues Within Veterinary Practice Rebecca Rose, AAS, CVT	Compliance: Talk the talk and walk the walk Heather Prendergast, BS, AS, RVT, CVPM	Dressing it Up - Basic Wound Management, Part 2 Wilma Abbott, CVT	
11:00 AM	Cardiopulmonary Cerebral Resuscitation: Advanced Cardiac Life Support Harold Davis, Jr., RVT, VTS (ECC)	Anesthesia Problem Solving Gregory Hanson, RVT, VTS	Class IV Laser Therapy: Everyday Applications and Procedures John C. Godbold, Jr., BS, DVM	Creating a Clinic Disaster Plan Amy Breton, CVT, VTS (ECC)	Leadership: Essential skills every successful leader must possess Heather Prendergast, BS, AS, RVT, CVPM	Basic Nutrition - Nutrition 101 Kara M. Burns, VTS, MS, MEd, LVT	
12:00-1:30 PM	LUNCH IN THE EXHIBIT HALL						
1:30 PM	Intruders on the Inside (Endoparasites) Todd Huspeni, BA, MA, PhD	Care and Feeding of your Anesthesia Machine Gregory Hanson, RVT, VTS	Veterinary Technician Specialties Rebecca Rose, AAS, CVT	Disaster Lessons Learned Amy Breton, CVT, VTS (ECC)	Client and Team Member Communication: Can you hear me now? Heather Prendergast, BS, AS, RVT, CVPM	Stay OFF This Top Ten List: Radiographic Positioning Pet Peeves Carrie Jo Anderson, CVT	1:30 – 4:20 pm **Pre-registration Required Light Years Ahead: Class IV Laser Therapy Workshop John C. Godbold, Jr., BS, DVM Maintaining Profitability Without Relying On Pharmacy Ronald E. Whitford, DVM
2:30 PM	Intruders on the Outside (Ectoparasites) Todd Huspeni, BA, MA, PhD	MRSA and Multi-Drug Resistant Organisms Margi Sirois, EdD, MS, RVT	Career Choices Within and Beyond Veterinary Practice Rebecca Rose, AAS, CVT	How to Get the Most Out Of an Employee Handbook Charlotte A. LaCroix, DVM, JD	Successful HR Management: Keeping your hospital out of the hot seat Heather Prendergast, BS, AS, RVT, CVPM	Tuck & Talk: Master Multi-Tasking Carrie Jo Anderson, CVT	
3:30 PM	Pets, People, and Parasites: The Dating Game Todd Huspeni, BA, MA, PhD	Ethylene Glycol Toxicosis Margi Sirois, EdD, MS, RVT	The Technician's Role in Zoos Joel Pond, Zoo Veterinary Technician, BS, CVT	How to Develop A Value-Added Performance Management Program Charlotte A. LaCroix, DVM, JD	Marketing: Integrative marketing strategies worth your dollar Heather Prendergast, BS, AS, RVT, CVPM	Be a Tool: Client & Patient Advocacy in the Veterinary Hospital Carrie Jo Anderson, CVT	
4:30 -6:00 PM	"OKTOBERFEST" RECEPTION IN THE EXHIBIT HALL						