

THURSDAY, OCTOBER 13, 2011

*All Educational and General sessions are 50 minutes in length and worth 1 CE credit

	TECHNICIAN Room: 304	TECHNICIAN Room: 303	TECHNICIAN Room: 317	MANAGEMENT/ FRONT OFFICE Room: 302	MANAGEMENT Room: 301	WORKSHOPS Room: 308
8:00am	 General Session Breakfast in Hall A 					
9:00am	Addison's Disease <i>Ann Wortinger, BIS, LVT, VTS (ECC, SAIM)</i>	VTS Panel Discussion <i>Mary L. Berg, BS, RVT, RLATG, VTS (Dentistry) Kara Burns, VTS, MS, MEd, LVT Kristen Cooley Deborah B. Reeder, BA, AS, RVT, VTS-EVN Margi Sirois, EdD, MS, RVT</i>	Diagnosis and Treatment of Common Disorders in Native Wild Birds <i>Stuart L. Porter, VMD</i>	It's a Dog Eat Dog World – Don't Get Caught Wearing Milkbone Shorts <i>Karen E. Purves, MA</i>	Practice Profitability: Foundation, Facts and Fallacies <i>Michelle Guercio-Winter, CVT, CVPM</i>	Performance Management Workshop: It is Not Just a Form but a Program with a Process <i>Charlotte A. LaCroix, DVM, JD & Lisa B. Bell</i>
10:00am	Diagnostic Ultrasound <i>Ann Wortinger, BIS, LVT, VTS (ECC, SAIM)</i>	Sighthound Anesthesia <i>Tasha McNerney, CVT</i>	Diagnosis and Treatment of Common Disorders in Native Wild Mammals <i>Stuart L. Porter, VMD</i>	Communicate with Strength - Key Words That Undermine Your Effectiveness <i>Karen E. Purves, MA</i>	Profitable Inventory Management <i>Michelle Guercio-Winter, CVT, CVPM</i>	9:00 - 11:50am *Pre-registration Required
11:00am	Plus and Minus of Electrolytes <i>Ann Wortinger, BIS, LVT, VTS (ECC, SAIM)</i>	Top 5 Myths of Veterinary Anesthesia <i>Tasha McNerney, CVT</i>	The Care and Treatment of Orphaned and Displaced Immature Wildlife <i>Stuart L. Porter, VMD</i>	Cat's got your Tongue? Staying out of the Communication Doghouse <i>Karen E. Purves, MA</i>	Are Your Clients Becoming Invisible? (Client Service Strategies) <i>Michelle Guercio-Winter, CVT, CVPM</i>	
12:00pm	Lunch in the Exhibit Hall 12:00 - 1:30pm Lunch with the Professor: <i>Claire Sharp, BSc, BVMS (Hons), MS, DACVECC</i> 12:00 - 1:00pm Room: 306 TICKETED EVENT - Pre-Registration required					
1:30pm	Refeeding Syndrome <i>Ann Wortinger, BIS, LVT, VTS (ECC, SAIM)</i>	Ouch! The Anatomy and Physiology of Pain, and How it is Managed <i>Thomas Colville, BS, DVM, MSc</i>	Restraint and Anesthesia of Native Wildlife <i>Stuart L. Porter, VMD</i>	Wag More, Bark Less - Reducing Negativity in the Workplace <i>Karen E. Purves, MA</i>	Aligning Practice Success with the "New Normal" <i>Michelle Guercio-Winter, CVT, CVPM</i>	Vascular Access <i>Kristen Cooley</i>
2:30pm	Indirect Blood Pressure Measurement <i>Ann Wortinger, BIS, LVT, VTS (ECC, SAIM)</i>	Monitoring Anesthetized Animals <i>Thomas Colville, BS, DVM, MSc</i>	Wildlife Under the Microscope <i>Stuart L. Porter, VMD</i>	How to Improve Sales for Your Hospital - Selling Differently to Men and Women <i>Karen E. Purves, MA</i>		1:30 - 4:20pm *Pre-registration Required
3:30pm	Conclusion of the 2011 Atlantic Coast Veterinary Conference See You in 2012!					 